

**National Institute of Public Cooperation and Child Development
5, Siri Institutional Area, Hauz Khas, New Delhi-110016**

**Notice inviting Tender
for**

Changes in eLearning portals including programming code/ designing and Annual Maintenance Contract (AMC) of two portals of NIPCCD namely eLearning and eArchive uploaded on the Cloud Server of National Informatics Centre (NIC), New Delhi

Sealed tenders are invited by National Institute of Public Cooperation and Child Development, (NIPCCD) for **Changes in eLearning portals including programming code/ designing and Annual Maintenance Contract (AMC) of two portals of NIPCCD namely eLearning and eArchive uploaded on the Cloud Server of National Informatics Centre (NIC), New Delhi**. The tender form may be obtained on any working day on request on deposit of Rs.200/- in cash with the cashier of the Institute within 15 days from the publication of the advertisement. Tender forms and details can also be downloaded from Institute's website (www.nipccd.nic.in) and Central Public Procurement Portal – ePublishing (<https://eprocure.gov.in/epublish/app>) which, duly filled in, may be submitted along with a demand draft of Rs 200/- towards tender form fee and earnest money deposit of Rs 15,000/- drawn in favour of NIPCCD and payable in New Delhi. Tender shall be accepted by **the last date i.e. 25.09.2020 mentioned on the website**. The sealed tenders should duly super-scribed "**Tender for Changes in eLearning portals including programming code/ designing and Annual Maintenance Contract of two portals of NIPCCD namely eLearning and eArchive uploaded on the Cloud Server of National Informatics Centre (NIC), New Delhi in NIPCCD Hqrs**". Tender may be dropped in the Tender Box kept in the Room No.107 of the Institute at the address mentioned above not later than **upto 03.00 pm on 25.09.2020**. Tenders will be opened at **03.30 p.m.** on the same day in the presence of representative(s) of the tenderers, if any. Tenders found either incomplete or without earnest money will not be considered. Director, NIPCCD will have the right to reject or accept any or all tenders without assigning any reason(s) thereof.

NATIONAL INSTITUTE OF PUBLIC COOPERATION AND CHILD DEVELOPMENT

5, Siri Institutional Area, Hauz Khas New Delhi -110016

TENDER DOCUMENT

for

Changes in eLearning portals including programming code/ designing and Annual Maintenance Contract of two portals of NIPCCD namely eLearning and eArchive uploaded on the Cloud Server of National Informatics Centre (NIC), New Delhi

and

TERMS & CONDITIONS

Issued To:

M/s _____

Asstt. Admn. Officer, General Section

NATIONAL INSTITUTE OF PUBLIC COOPERATION AND CHILD DEVELOPMENT

5, Siri Institutional Area, Hauz Khas New Delhi -110016

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NATIONAL INSTITUTE OF PUBLIC COOPERATION & CHILD DEVELOPMENT

5, Siri Institutional Area, Hauz Khas, New Delhi – 110016

Subject: Changes in eLearning portals including programming code/ designing and Annual Maintenance Contract of two portals of NIPCCD namely eLearning and eArchive uploaded on the Cloud Server of National Informatics Centre (NIC), New Delhi

National Institute of Public Cooperation and Child Development, popularly known as NIPCCD, is a premier organization, under the aegis of Ministry of Women and Child Development, devoted to promotion of voluntary action research, training and documentation in the overall domain of women and child development. At present, there are five Regional Centre of NIPCCD located at Bangalore, Guwahati, Indore, Lucknow and Mohali.

The Institute functions as an apex institution for training functionaries of the Integrated Child Development Services (ICDS) programme. As a nodal resource agency, it has also been entrusted with the responsibility of training and capacity building of functionaries at the national and regional level, under the new scheme of Integrated Child Protection Scheme (ICPS). It has also been designated, by the Ministry of Women and Child Development, the nodal institution for imparting training on two important issues of Child Rights and Prevention of trafficking of women children for SAARC countries. Institute's expertise and performance was recognized by UNICEF in 1985 when it awarded the Maurice Pate Award for its outstanding contribution in the field of Child Development.

The website of the Institute is <https://nipccd.nic.in>. In addition to the website of the NIPCCD, there are two portals of NIPCCD namely eLearning and eArchive. The details of these two portals are as under:

2. **eLearning (<https://www.nipccd-elearning.wcd.nic.in/>) :**

The e-Learning portal of NIPCCD, is an interactive, user friendly, self study platform, created to provide an opportunity to access technical concepts and knowledge, absolutely free of cost. Its purpose is to communicate and build the capacity with a much wider audience at a faster pace. It helps an individual to acquire a customized package related to key thematic areas of Women and Child Development including Maternal and Child Care through a self-guided process.

e-Learning courses provide an enabling platform by virtue of which the functionaries of anganwadi services scheme, graduates, working professionals like social workers, paramedics like nurses, dieticians, students of home science colleges, medical students, doctors, teachers and population in general more specifically primary care givers and mothers, can upgrade their knowledge and apprise themselves with current and correct ideas, knowledge and practices in maternal nutrition & health and child development. A registered user is eligible to access the opted courses after fulfilling the requisite criteria laid by the Institute and after approval of NIPCCD admin for which s/he receives an auto generated confirmation.

The portal with domain <https://www.nipccd-elearning.wcd.nic.in> is uploaded onto NIC Cloud Server and it has STQC quality certification & GIGW compliance. The details of the technical specifications of eLearning portal on cloud server of National Informatics Centre (NIC) are as under :

- a) Category of IT system architecture: Web based/ EDI
- b) Category of IT system : Decision support system/ MIS
- c) Operating System used and version : Linux version 6.0
- d) RDBMS
 - a. SQL Server
 - b. PostgreSQL
- e) Front end tool : Drupal ver 7.0
- f) Programming language : php5 (Drupal 7) ver 7.5.6
- g) Web Application Security Certificate No. AKSIT/2018-19/399 dated 03.10.2018 issued from AKS Information Technology Services Private Ltd., a CERT-IN Empanelled Company has been expired on 02.10.2019 (Annexure-A). The fresh Security Audit Certificate is required from the CERT-IN empanelled Company as and when required.
- h) The Web Quality Certificate indicating the website meets the requirement of the Guidelines for Indian Government Websites (GIGW) with approval number CQW/ 212 dated 28.03.2019 valid up to 27.03.2022 is given at Annexure-B. Fresh Web Quality Certificate is required as and when desired by STQC, Meity or National Informatics Centre (NIC).
- i) SSL Certificate with validity of two years has been installed by NIPCCD in July 2019. SSL Certificate is required to be procure and install by Agency as and when it expires.

3. **eArchive** (<https://nipccd-earchive.wcd.nic.in/>)

Under the digital India Programme of Government of India, Ministry of Women and Child Development has decided to establish an E-Archive Portal to serve as full fledged electronic library and resource centre that helps in storing, accessing and dissemination of documents, reports etc. to the authorized users. E-Archive would have different categories having robust resources like books, presentations, periodicals, research publications, Government's orders, compendium of research articles, and reports, etc. to provide a multifaceted approach to the library which can be downloaded for reference as well. Through E-Archive one can retrieve stored electronic documents by simply entering keywords that we would define in our index, sort and drill down to the exact documents needed. Once a user selects a document, he should be able to view, print, download, email or fax the original electronic version.

About 2000 documents including presentation files on various subjects matters like Health, Nutrition, Child Development, Child Protection & Welfare, Women Empowerment, Education: Pre-school/ School/ Adult Education, Sanitation & Hygiene, Panchayati Raj, Minority Affairs, Other Legislations etc. have been uploaded onto the website.

The portal is uploaded onto NIC Cloud Server with domain <https://www.nipccd-earchive.wcd.nic.in/> with STQC quality certification & GIGW compliance. The details of the technical specifications of eArchive portal on cloud server are as under :

- i. Category of IT system architecture: Web based/ EDI
- ii. Category of IT system : Decision support system/ MIS
- iii. Operating System used and version : Linux version 6.0
- iv. RDBMS : SQL Server
- v. Front end tool : Drupal ver 7.0
- vi. Programming language : pHPver 7.5.6
- vii. Web Application Security Certificate No. AKSIT/2018-19/400 dated 03.10.2018 issued from AKS Information Technology Services Private Ltd., a CERT-IN Empanelled Company expired on 02.10.2019 is given at Annexure-C. The fresh Security Audit Certificate is required from the CERT-IN empanelled Company.
- viii. The Web Quality Certificate indicating the website meets the requirement of the Guidelines for Indian Government Websites (GIGW) with approval number CQW/ 214 dated 10.05.2019 valid up to 09.05.2022 is given at Annexure-D. Fresh Web Quality Certificate is required as and when desired by STQC, Meity or National Informatics Centre (NIC).
- ix. SSL Certificate with validity of two years has been installed by NIPCCD in July 2019. SSL Certificate is required to be procure and install by Agency as and when it expires.

These two portals are uploaded onto NIC Cloud Server with domain **eLearning** (<https://www.nipccd-elearning.wcd.nic.in/>) and eArchive (<https://nipccd-earchive.wcd.nic.in/>) with STQC quality certification & GIGW compliance.

4. Scope of Work and changes required

i. in existing eLearning portal

- There are various training modules in the eLearning portal. These modules consisting of various chapters are required to be cleared by the students to get/ award a certificate. It is proposed that a question data bank is required to be created for each chapter in each training module uploaded onto eLearning portal. On completion of each chapter by the student, a set of question from question bank will appear on the screen to evaluate the performance of the student in a given time. If the performance of the student is satisfactory then the chapter would be cleared by the student.
- A dashboard indicating the number courses, modules available onto the portal and registration of students on to the portal alongwith their status of clearing the various modules may be given;

- The portal should restrict a student to use portal, only the username and password, on one device only at a particular time.
- In addition, video clips, chat rooms including query etc. are also required to be made available in the existing portal.
- It should be able to support Video Content without Plugins and also support to Search Engine.
- It may have the facility to Social Media integration and interactivity
- The content of existing portal is required to be edited, wherever required and translated into Hindi language so that it can be bilingual;
- The bi-lingual eLearning platform should be compatible with Android and ios devices also this will be different from the mobile based application;
- The various monthly, quarterly, half yearly and annual reports including adhoc reports are required to be provided. In addition, google analytics report are required to made available. Data export facility in MS Excel for the candidate registered and / or cleared modules during the period may be made available for preparing the adhoc reports on select indicators as and when required by NIPCCD.
- The portal should be compatible to the browser like Chrome, Mozilla Firefox, Internet Explorer, Safari, Opera etc.
- It may support payment gateway if required, SMS feature to the student
- The Vendor may interact with Joint Director (Training) and faculty in charge of course developed for e learning website to understand the requirements related to content of E-Learning Solution based on the training programs running at NIPCCD;
- Based on the above vendor will prepare software requirement specifications (SRS) for bilingual eLearning portal in accordance to the NIPCCD's requirement. However, in the meantime, vendor is responsible for the maintenance of the eLearning portal and will also carry out the minor changes in content/ programming code if required;
- The existing portal of eLearning is required to be redesigned with screens etc, with compatible to mobile phones (Android and ios device) also, with additional features as per SRS so that user will not have any difficulty in reading the content and attempting the evaluations on mobiles;
- The vendor would also make provision in the redesigned portal to add/ delete any e-Learning course/ module so that necessary updation in the portal can be done.
- The vendor would maintain the portal (existing/ redesigned) for a period of three years.
- The operational and admin manuals are to be provided to NIPCCD. One day training may be imparted to the concerned officials in NIPCCD.
- The vendor will provide source code to NIPCCD from time to time.
- All material/ product/designs/ photographs/content and related codes will be property of NIPCCD and vendor would have no claim/ right over the same.
- All content should be stored and kept confidential and vendor should not reuse/ replicate/ transfer the same for/to any other person/ organisation else.
- Expected commissioning time and deliver schedule should be clearly inline with the performance and release of payments

Sr. No	Project Phase	Duration
1.	Delivery of SRS	30 days from the date of award of Work
2.	Procurement of Licenses (if any) must be from original sources	A proof must be produced to NIPCCD within 60 days from the date of Work order
3.	Development/Implementation / System Configuration / Customization / Handover for User Acceptance Testing (UAT)	<ul style="list-style-type: none"> <li data-bbox="868 533 1394 763">☐ Delivery of 1st Phase (Bilingual website and Hindi version upload) within six months from date of award of contract. <li data-bbox="868 801 1394 981">☐ Delivery of 2nd Phase (Mobile compatibility) within twelve months from date of award of contract <li data-bbox="868 1010 1394 1274">☐ Delivery of 3rd Phase (video and interactive user phase) within eighteen months from date of award of contract.
4.	Go Live	30 days from the date of delivery of product (phase wise as above mentioned)
5.	Issue of Acceptance certificate/ release of final settlement	On satisfactory "Go live"

ii. in existing eArchive portal

- The vendor would maintain the existing portal for a period of three years.
- In case of minor changes in the programming code of portal, the same would be carry out by the vendor at no extra cost;
- However, additional work in the portal is required to be carried out as and when desired by the competent authority for which cost of each manday is required to be given. The number of mandays may be decided mutually by NIPCCD and vendor.

5. **Other Terms & Conditions of Annual Maintenance Contract** of two portals with domain **eLearning** (<https://www.nipccd-elearning.wcd.nic.in/>) and **eArchive** (<https://nipccd-earchive.wcd.nic.in/>) uploaded onto NIC Cloud Server:
- a) The **Annual Maintenance Contract (AMC)** would be comprehensive i.e. upkeep and maintenance of the portals installed at NIC Cloud Server (including all hardware or software problems).
 - b) **Period of Contract** : The initial period of contract will be for three years from the date of award of contract. The rates quoted will remain in force for the full period of contract. No demand for revision of rate on any account shall be entertained during the contract period. The AMC can be extended further for the Same Period on existing terms and conditions on mutual consent, if so desired by the Institute, based on performance of the service provider.
 - c) Agency will provide one qualified person at NIPCCD New Delhi having experience of handling portals on NIC cloud, on all the working days from 9.00 A.M. to 5.30 P.M. for attending and redressal of complaints by Project Director/ Head on all working days. The person deployed should have sufficient technical expertise with working on graphics, programming language to maintain and update the website. He/ She will also be responsible to update the portal for any future changes and requirements by NIPCCD e.g. uploading of edited content on website etc. The qualified person shall also be available on holidays as per requirement of the Institute, if needed. The qualified person shall be equipped with mobile phones to ensure their availability.
 - d) Agency must have adequate number of manpower and technical expertise on working on Cloud Server of National Informatics Centre (NIC), New Delhi. Documentary proof shall be provided by the agency alongwith Tender Document. In case, the agency do not have technical expertise on working on Cloud Server of National Informatics Centre (NIC), New Delhi, the applicant will not be considered to qualify for the technical bid.
 - e) Agency will take backups of software and data from time to time. These backups of software and data can be restore by agency, in case of failure of two portals, uploaded onto cloud server.
 - f) Repair to be carried out at the location of the server or from NIPCCD Hqtr.
 - g) Agency will coordinate with NIC/ NIC data centre/ NICS I for troubleshooting of Cloud server of NIC on behalf of NIPCCD.
 - h) Any other maintenance work to be undertaken relating to these two website/ portals will be done by the Agency for 24 x 7 operationalisation of above stated two portals.
 - i) **Minor Changes/ modifications**, if any, in the existing portal/ Website will be done within the cost of Annual Maintenance Contract.

- j) **Additional Training/ Course Module** : Agency will upload the additional training/ course module onto the portal within the specified time assigned by the NIPCCD.
- k) **Any additional software development work** on the existing portal/ website will be done on man hour basis for which rates are required to be quoted by the agency.
- iii. **Security Audit** of these two modules/ websites from Cert-In Empanelled Company are to be done by the Agency as and when required. The cost in this regard will be paid by NIPCCD.
- iv. **SSL Certificate** with validity of two years has been installed by NIPCCD in each of the two portals in July 2019 and would expire in July 2021. The SSL Certificate, on its expiry in July 2021, is required to be procured by the agency and install in the portals immediately. The cost in this regard will be paid by NIPCCD.
- v. **Web Quality Certificate with Guidelines for Indian Government Websites (GIGW)** for these two portals from the Directorate of STQC, Ministry of Electronics and Information Technology are to be carried out on its expiry or if any changes in dynamic content are made by NIPCCD. The cost in this regard will be paid by NIPCCD.
- vi. It may also be noted that in case of contractor backing out midway during the pendency of this contract without any explicit consent of NIPCCD, the firm/company will be liable for recovery at higher rates, vis-à-vis, those contracted with it, which may have to be incurred by NIPCCD on maintenance of portals/ websites for the balance period of contract through alternative means.
- vii. The above act of backing out would automatically debar the firm from any further dealing with and the EMD/performance guarantee amount would also be forfeited on which no communication shall be entertained by NIPCCD.

5. The Financial terms and conditions of AMC are as under:

- a) The firm/company must be registered as a firm or as a company with the Registrar of Firms/ Registrar of Companies.
- b) The firm/company should be in existence for over 5 years or more in the trades as on 31.03.2020 with turnover of more than Rs. 50 (Fifty) lakhs per annum during the last 3 years ending 31st March 2020. Copy of the P/L A/C & Balance Sheet Certified the CA should be enclosed along with.
- c) The firm/company applying for this tender would produce certificates for the previous financial year from the concerned authorities about the payment of service tax, income tax, Works Contract tax and any other tax, applicable.

- d) The firm/ company would need to describe their capabilities with their bid which would include a good track record, and capability to undertake the above mentioned services, by way of providing a list of its clients of preceding five years and agreement thereon.
- e) The firm/company should produce the self-attested photocopies of documents related to allocation of Registration Number, PAN Number, Service Tax, GST number etc.
- f) An Earnest Money Deposit (EMD) of Rs.15,000/- (Rupees Fifteen thousand only) through a Bankers Cheque / Demand Draft on any scheduled bank in Delhi drawn in favour of Director NIPCCD, New Delhi must accompany the quotation letter. Quotation received without earnest money will not be considered and rejected on the spot. Earnest money received from other unsuccessful tenders will be returned without interest.
- g) The successful bidder shall have to deposit a performance guarantee @10% of the total annual maintenance cost so arrived before the contract agreement. The performance Guarantee shall have to be deposited by the executive Bearer through Cheque/Demand draft in favour of Director, NIPCCD at New Delhi. NIPCCD, the performance guarantor has to be valid for the, period of contract. Further to deposit the performance guarantee or its revalidation during the contract period shall led to termination of contract.
- h) Rates quoted should be net (exclusive taxes) and no discount of free services/offers quoted will be considered.
- viii. The Firm should not have been blacklisted in any Govt. Organizations /PSU etc. in the last 05 years. Certificate to this offices requires to be enclosed in the technical Bid.
- ix. No advance payment in any case would be made. Payment shall be made at the end of the each quarter subject to fulfill the laid down terms & conditions.

6. General terms & conditions

- a. Director, NIPCCD reserve the right to accept or reject any or all tenders without assigning any reasons therefore.
- b. In case of breach of any terms and conditions, Director, NIPCCD reserves the right to forfeit the performance Security Deposit.
- c. In case of any dispute, the settlement will be made in the Courts of Delhi.

7. Interested firms are hereby requested to furnish their proposals/rates through two bid system i.e. Technical Bid (**Annexure-II**) and Financial Bid (**Annexure-III & IV**).

8. The interested firm may submit two separate sealed envelopes i.e. one for "Technical Bid" and the second for "Financial Bid". The bids should be super scribed "**Tenderfor Changes in eLearning portals including programming code/ designing and Annual Maintenance Contract of two portals of NIPCCD namely eLearning and eArchive uploaded on the Cloud Server of National Informatics Centre (NIC), New Delhi in NIPCCD Hqrs.**" and should be dropped in the Tender Box in Room No.107 at first floor of the Institute at 5,Siri Institutional Area, HauzKhas, New Delhi - 110016 not later than at xx.xx.2020 upto**3:00 p.m.** Bids received after the prescribed date and time shall not be considered.

The Technical Bids will be opened at 3.30 P.M. on same day in the presence of bidder/ their representatives, if any. **Submission of all information/document required in Technical Bid is mandatory. If a firm quotes 'NIL' charges/ consideration on any of the item(s), the bid shall be treated as unresponsive and will not be considered.In complete bids would not be considered and such firm will not be eligible for Financial Bid. Financial Bid of Parties Qualifying for Technical Bid would Only be opened.**

9. Late submission of tenders will not be accepted. Tenders by "Telex/Telegram/Fax/E-mail" will not be accepted. Tenders may be submitted by Registered Post/ by Hand in Person or by Courier. However, any delay on this account shall not be accepted as reason for accepting the tender.

10. Quotation received after due date, those received without separate sealed cover, rates not quoted in specified proforma and without any of the mandatory requirements indicated above shall be rejected without any further reference.

11. The tender is not transferable.

12. Copy of the NIT dually signed by the Authorized representative should be enclosed along with the technical Bid.

13. The Person signing the bid should be authorized by all Directors/Partners/Proprietors document to this effect should be enclosed along with the technical Bid. Documents to this effect should be enclosed alongwith the Technical Bid.

Annexure- I

Covering letter for Changes in eLearning portals including programming code/ designing and Annual Maintenance Contract of two portals of NIPCCD namely eLearning and eArchive uploaded on the Cloud Server of National Informatics Centre (NIC), New Delhi in NIPCCD Hqrs.

From: (NAME OF THE BIDDER)

To:

Phone No. _____

Mobile No. _____

Subject : Bid for Changes in eLearning portals including programming code/ designing and Annual Maintenance Contract(AMC) of two portals of NIPCCD namely eLearning and eArchive uploaded on the Cloud Server of National Informatics Centre(NIC), New Delhi in NIPCCD Hqrs at 5,Siri Institutional Area, Hauz Khas, New Delhi-110016 – regarding.

Sir,

We have carefully read and understood the terms and conditions for above mentioned two portals of NIPCCD namely eLearning and eArchive uploaded on the Cloud Server of National Informatics Centre (NIC), New Delhi. Accordingly, we are hereby submitting the Bid duly **sealed** for the same along with terms and conditions, supporting documents and copies of certificates duly signed and attested by appropriate authority, as required by the Institute and indicated in the terms and conditions.

A bank draft No.....dated.....for Rs.**15,000/-** issued from _____ drawn on.....in favour of National Institute of Public cooperation and Child Development, New Delhi towards Earnest Money is enclosed.

Signature of the Tenderers/ authorized representative

With date, name and designation

TECHNICAL BID

1.	Name of the firm		
2.	Address of the firm		
3.	Registration No.		
4.	Name of authorized signatory		
5.	Specimen Signature of the Authorized signatory		
6.	Telephone Number of the authorized signatory and the Firm		
7.	Whether the firm had enclosed EMD. If "Yes" then DD/Pay order No.		
8.	Details of the Government Ministry/Depts / Organizations / PSUs etc in which the firm is engaged in AMC activities from FY 2017-18, 2018-19 and 2019-20. Copies of work orders in which they have been given AMC of website/ portal uploaded onto NIC CloudServer in one single order in any Govt/Ministry/Deptt/ Organisations must be attached	Year	Please Tick
		2017-18	Attached / Non-attached
		2018-19	Attached /Non-Attached
		2019-20	Attached/Non-Attached
9.	Copy of balance sheet duly signed by Chartered Accountant	Year	Please Tick
		2017-18	Attached / Non-attached
		2018-19	Attached /Non-Attached
		2019-20	Attached/Non-Attached
10.	List of copies of documents enclosed (i) _____ (ii) _____ (iii) _____ (iv) _____ (v) _____	_____	

Signature of the Tenderers/ authorized representative

With date, name and designation

FINANCIAL BID

1.	Name of firm	
2.	Address of the Firm	
3.	Name of authorized Signatory	
4.	Specimen Signature of the Authorised signatory	
5.	Telephone Number of the authorized signatory and other Telephone Numbers of the firm	
6.	Aadhar Card No. of the Authorised Signatory	
7.	Bank Details of the Firm and its address	
8.	IFSC Code of the Bank	

Signature of the Tenderers/ authorized representative

With date, name and designation

Item-wise Total Amount for Changes in eLearning portals including programming code/ designing and Annual Maintenance Contract of two Portals with validity of rates for three years

Sl. No.	Items	Total Amount/ Cost (In Rs.)
eLearning Portal (nipccd-elearning.wcd.nic.in)		
1	Charges for Software Requirement Specifications (SRS), development of software and implementation of proposed changes in eLearning portal including its retrieval in mobile phones (Android and ios devices), and uploading on Cloud Server of NIC.	
2	Annual Charges for Annual Maintenance Contract (AMC) of portal	
3	Charges for Uploading of each additional Training/ Course Module onto existing Portal/ website	
4	Charges for Security Audit by CERT-In empanelled vendor for each year	
5	Charges for procurement and installation of SSL certificate as the existing SSL certificate will expire in July 2021.	
6	Charges for each manday for additional work of software design, development etc. if required during the AMC over and above work at Sl. No. 1 above. [Number of mandays would be decided mutually as and when additional work to be assigned during the maintenance period.]	
7	Charges for GIGW compliance as and when required by National Informatics Centre (NIC), Meity.	
eArchive Portal (nipccd-earchive.wcd.nic.in)		
1	Annual Charges for Annual Maintenance Contract (AMC) of portal	
2	Charges for each Security Audit by CERT-In empanelled vendor for each year	
3	Charges for procurement and installation of SSL certificate as the existing SSL certificate will expire in July 2021.	
4	Charges for mandays for additional work of software design and development etc. if required during AMC. [Number of mandays would be decided mutually as and when additional work to be assigned during the maintenance period.]	
5	Charges for GIGW compliance as and when required by National Informatics Centre (NIC), Meity.	

Signature of the Tenderers/ authorized representative

With date, name and designation

Statement of major contracts executed during last 3 years

S. No.	Name of the Organization	Period for which services provided	Amount (Rs.)
1.			
2.			
3.			
4.			
5.			

Note:

1. Present assignment in hand should be indicated by an **asterisk mark**.
2. Copy of the work order and Completion Certificate may be furnished/ attached indicating experience/ working on NIC cloud server.

Signature of the Tenderers / authorized representative

With date, name and designation